

# Terms and Conditions

## Terms

All orders placed directly with the factory are due and payable in Net 30 days. All orders require a hard copy of the purchase order to initiate production processing. All orders are subject to a 25% cancellation charge of the total purchase order value. Fax all purchase orders to (714) 258-1057 or mail to, WorkStation Industries, 1938 E. Pomona St. Santa Ana, CA. 92705

## Returned Product

All returned products are to be pre-authorized by the factory and shipped prepaid referencing the Returned Goods Authorization (RGA) Number. Returned goods are subject to a 25% restocking charge. WSI will not accept any return goods beyond 30 days from shipment.

## Shipping Method

All product is shipped knocked down (KD) in a box unless otherwise specified. Orders shipped setup are subject to an assembly fee. WSI will ship product by a common carrier and freight collect unless otherwise specified. Consult factory for on-site installation.

## Freight Damage

It is important that all shipments be visually examined for damage upon receipt and any observations noted on the freight bill of lading. In addition, all packaging must be kept for subsequent examination. Failure to fulfill the above, may alleviate any responsibility of the carrier. All claims for freight damage must be filled by the customer with the freight carrier. WSI will assist in the process in any way practical.

## Specification

WSI reserves the right to change any specification without written notice to the customer. Changes may include, but not be limited to, price, design, color, material and fabrication methods. If current information is required, detailed specifications are available upon request. 30" & 36" depths are nominal sizes.

## Warranty

All WSI products come with a limited life time warranty . All structural steel components are warranted for life against structural failure and three years for workmanship. Laminate worksurface is warranted for three years against delaminating and workmanship. All painted finishes are warranted for three years against paint defects or flaking. Lights and any other electrical accessories are warranted for one year. **Chairs:** All non-moving structural components, (seat and back rest pans, back bar, and the base) come with a life time warranty. Seat and back rest foam, ESD fabric, standard fabric three years, all other moving components, seven years. Warranty date starts at the time the product ships out of our facility. Replacement or repair is the sole discretion of WSI. The warranty is based upon an eight hour day, five day work week.

## Laminated Surfaces

All work surfaces come with a 180 degree rolled front edge, all shelves come with a straight laminate edge.

**NON-ESD Laminate:** White, Light Gray, Dove Gray, Gray Matrix, Blue, Almond.

**ESD Laminate:** White, Light Gray, Medium Gray, Almond and Blue.

## Paint Finish

Surfaces are available in: Gloss White, Black Textured, Beige, Burgundy WSI Blue, Royal Blue, Charcoal Gray, Gunmetal Gray, Light Gray and Teal Green.