



Workstation Industries, Inc

1938 E Pomona St
Santa Ana, Ca 92705
(t) 714.258.7535 (f) 258.1057
www.workstationindustries.com
info@workstationindustries.com

2012 Terms and Condition

All orders are to be placed directly with the factory via Phone, (714-258-7535) fax (714-258-1057), email (sales@workstationindustries.com), or mailed to WorkStation Industries, 1938 E. Pomona St. Santa Ana, CA. 92705.

All Invoices are due and payable in Net 30 days.

Orders:

All purchases orders require a hard copy purchase order to initiate production processing. Custom or modification of parts requires a drawing sign off, in order to start the fabrication process.

Returned products:

Return orders of standard product only is subject to a 20% restocking fee, this will recapture all shipping and packing expense. Custom orders cannot be returned. All returns are to be pre-authorized by the factory and shipped prepaid to the factory. All packages must reference the Returned Goods Authorization (RGA) Number. Workstation Industries, Inc. will not accept any return goods beyond 45 days from date of shipment. Credit will be give once returned goods have been inspected and must be received in re-saleable condition

Shipping Method:

All products are shipped knocked down (KD) in a box unless otherwise specified. Orders shipped setup is subject to an assembly fee. Workstation Industries, Inc. will ship product by a common carrier per-pay and add unless otherwise specified. Consult factory for on-site installation.

Freight Damaged: It is important that all shipments be visually examined for damage upon receipt and any observations noted on the freight bill of lading. In addition, all packaging must be kept for subsequent examination. Failure to fulfill the above may alleviate any responsibility of the carrier. The customer must note any and all visible damage to the skid or packaging. Customer must take all necessary photos of the condition arrived product and packaging of the product.

Workbench Warranty:

All Workstation Industries, Inc. products come with a limited lifetime warranty. All structural steel components are warrantied for life against structural failure and one year for workmanship. Laminate work surface, steel painted finishes, welded structural parts, are all warrantied for one year against material failure and workmanship. Lights and any other electrical accessories are warrantied for one year.

Seating Warranty: All non-moving structural components, seat and backrest pans, back bar, base come with a ten (10) year warranty. Seat and backrest foam, ESD fabric, standard fabric, and all other soft components, are warrantied for five (5) years. Warranty date starts at the time the product ships out of our facility. Warranty is based upon a normal 40 hr workweek 52-week year. Replacement or repair is the sole discretion of Workstation Industries, Inc.



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Product Design:

Workstation Industries, Inc. reserves the right to make any specification changes to help improve the product functionality or manufacturing process without written notice to the customer. Changes may include, but not be limited to, design, color, and material and fabrication methods. If current information is required, detailed specifications are available upon request. All dimension depth and widths are nominal sizes. All work surfaces come with a 180-degree ergonomic rolled front edge, work surface edges and all shelves come with a straight 1mm PCV edge.

Finishes: Standard Laminate Surfaces: White low glare, Med Gray, Almond, French Blue, Matt Black, and Beige,

ESD laminate: White, Med Gray, and Almond

Painted Surfaces: Gloss/Textured/Matt White, Semi Gloss/Matt/Textured Black, Light Gray/Gunmetal Gray/Text Gray, Antique White, Almond, Beige, WSI Blue, Royal Blue, ,

Accent/Trim colors: Any of the above colors and Teal Green, Burgundy, Dark Navy Blue